**Minutes of Walsall Monthly Meeting 14th June 2017**

**Present:**

Jay Patel - Chair Chetan Rai – Boots

Sukhy Somal – Pharmacare Harj Sadhra – Lloyds

Sudheer Kamath - Tesco Balraj Chohan – Beacon

Fazal Rahman- AIMp Jan Nicholls - CO

WCCG: Hema Patel, Jyoti Saini

Guests: Michelle Dyoss, Nina Chauhan-Lall, Vijay Saini

**Apologies:** Raj Ram & Rajan Patel (PSNC training), Steve, Daljit, Naz, Liz, Jatin

**The meeting was preceeded by working groups. All leads to forward outcomes to DropBox** (Dropbox\Walsall LPC\Current documents - 3 months\Planning Groups)

Jay began the meeting with a round of introductions followed by a review of May minutes and actions.

**NHS HealthChecks**

Nina outlined the procurement process which had resulted in offers in North, East and West areas of the borough. Although the closing date has passed the group decided to circulate information to pharmacies in the South to foster interest. Supporting documents are in the DropBox. The service is challenging and would benefit from promotion and signposting from both pharmacy and GP colleagues. GP providers will be sought soon.

*Action:* circulate information to pharmacies in South

**CHS Presentation**

Michelle described CHS activity to date and outlined opportunities for the future.

Walsall priorities:

*Discharge from Manor Hospital,* contact Director of Pharmacy Gary Fletcher. Gary had shown an interest in PharmOutcomes package, other hospitals in the area are considering the platform;

*HLP* – supporting evidence, Pharmacy Complete packs to be distributed at a training event, AGM?

*Maintaining high quality (Quality Payments)*

*Action:* website/newsletter as appropriate

**Universal Capabilitiy**

Vijay reported that paper Rxs, which had been in decline, are beginning to rise citing changing of nominations as one possible cause.He offered contact details for patient complaints:

✆0300 311 2233

🖰 [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

Discussion around various nomination scenarios followed. Phase 4 - patients will be given a token (from?) to take to any pharmacy. The group felt this could be a retrograde step, potentially causing problems for many vulnerable patients and driving up paper Rx numbers.

\*\* Pharmacies advised to retain written consent and to ensure there is a clear audit trail and verify nominations with patient/carer whenever possible

*Action:* nomination audit trail - website/newsletter; raise concerns around Phase 4 tokens nationally.

**CCG**

Jyoti checked on continuity planning – part of the IG Toolkit.

**PF** – both services will be subject to a 3 visit/annum cap, emphasis on self-care.

↑↑ **Dispensing errors** – picked up by Manor, details/investigation to follow.

**Drug switching** – Braltus inhaler, a branded generic using inhalation capsules. Counselliing required.

There had been complaints around pharmacists declining to give **MDS** – discussion around responsibilities under the Equality Act and alternative methods prior to dispensing into a tray.

*Action:* Harj offered to advise on this.

Discussion on rpt Rxs ordering for **deceased patients**. Major causes:

* Rx cycle
* Notification from practices would avoid some instances and distress to relatives etc

An email address is available in each CCG area to report **GP practice quality concerns**.

**Service Update**

**Sexual Health** service closes today

**PF** recording problematic, changes to spec challenging

**Smoking Cessation** retendered, list provided

CO requesting regular activity updates from all commissioners.

**LMC Meeting**

Training to upskill Health Champions to a nursing qualification

Pressure for extension of opening hours, could be covered by a collaborative ”hub” model.

Actions

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| --- | --- | --- | --- |
| *NHS Healthchecks – pharmacies in South* | *Jan* |  |  |
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| *IMPACT/ Prescribing Updates* | *Jyoti/Jan* |  |  |
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| *EPS Nomination advice >> newsletter* | *Jan* |  |  |
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| *PH Campaign selection & evaluation >> newsletter* | *Jan* |  |  |
|  |  |  |  |
| *Working group actions >>> DropBox*  *Strategic planning>>> DropBox* | *Jay*  *Chetan*  *Harj* |  |  |
|  |  |  |  |
| *BUDDY CALLS summary >> Jan (6)* | *All* |  |  |
|  |  |  |  |
| *Update member documents* | *Jan* |  |  |
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| *PSNC - branded generic Jas Heer* | *Jan* |  |  |
|  |  |  |  |
| *Wolves meeting contribution >> BiIl Lal* | *Jan* | √ |  |